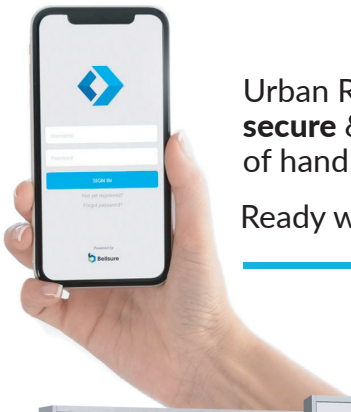# CASE STUDY - Manchester, Gore street

THE PROJECT

A mixed-use commercial and residential project built on a major transport route into Manchester required a smart access parcel management system to keep up with parcel delivery demand across the site. The development consists of 375 apartments with access to a café, gym, private lounge and meeting rooms.

Providing commercial and retail space, this innovative and unique set of buildings delivers cutting-edge design to a newly formed route in and out of Manchester City Centre. With the modern day resident needing the latest amenity features, this project required a unique stand out solution to contactless parcel management.
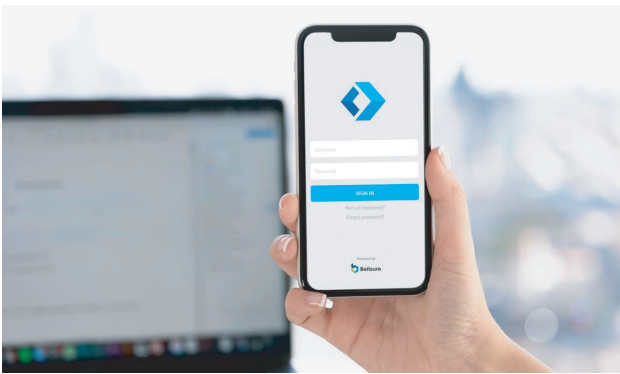
THE SOLUTION

- 32 Modular locker unit
- Plug in and play solution
- Connected via Wi-Fi
- RAL 9003 (Signal White) bespoke branding
- Delivered to site via a specialist team
- Provided on a supply and install basis alongside a bespoke maintenance package

Urban® Relay

Ready when you are.

Urban Relay brings you a **safe, secure** & **touch-free** method of handling parcels.
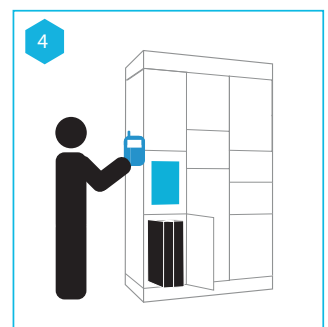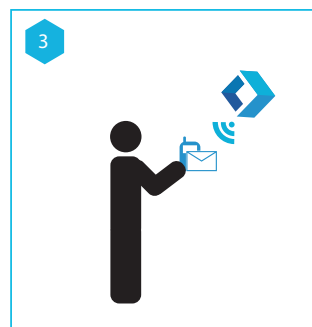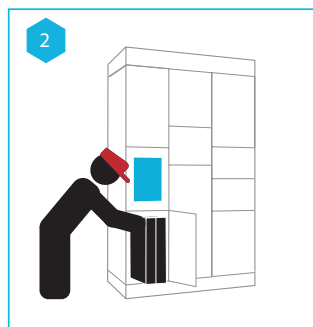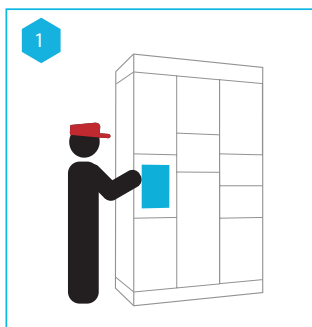
Ready when you are.

CONTACTLESS COLLECTION APP

The Urban Relay app is now available to download on Google Play and the App Store, allowing you to collect parcels using contactless technology at a time that's convenient for you.

EFFORTLESS SPECIFICATION

With .DWG's and specification sheets readily available, alongside our product specialists – there's never been an easier time to specify the latest in smart access parcel management.

HOW IT WORKS

1. The **courier chooses the recipient and locker size** from a list

2. When the courier has chosen the appropriate locker size, the door of the **locker opens automatically** and the courier can deposit the parcel in the locker. They close the door when ready and the full process is recorded internally

3. The system generates a code which is communicated by **email or push notification straight to the Urban Relay app** on the recipients phone

4. The recipient **uses their smart app to open up the correct locker** and retrieve their parcel, alternatively this can be done via touchscreen